



## United Plate Glass Company

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### WARRANTY

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#### United Plate Glass Company warrants:

- (a) Each unit of **PVB laminated glass** to be free from delamination for a period of five (5) years from the date of manufacture.
- (b) Each unit of **SGP laminated glass** to be free from delamination for a period of ten (10) years from the date of manufacture.
- (c) Each unit of **insulated glass (IG)** to be free from material obstruction of vision as a result of film formation on the internal glass surfaces caused by failure of the hermetic seal due to defects in material or workmanship for a period of ten (10) years from the date of manufacture.
  - (1) Insulated units containing laminated glass, covered in section (a)), will carry a ten (10) year warranty from date of manufacture for the IG portion of the product and five (5) year warranty from date of manufacture for the PVB laminated portion of the product.
  - (2) Insulated glass warranty does not apply to any IG unit installed in water craft, land vehicles, trailers, swimming pools, or solar collectors.
  - (3) Insulated units (IG), covered by section (b) warranty, will be void if IG units supplied with breather tubes are not sealed within sixty days of manufacture.

**The above warranties are subject to the following terms and conditions. These terms and conditions supersede all Purchaser requests for variations unless United Plate Glass Company accepts such variations in writing prior to manufacturing and shipment of materials.**

- 1. The warranty is limited to the replacement of the defective product, including shipping charges, and does not include labor costs for removal or reinstallation.
- 2. The warranty does not apply to glass that has been exposed to glazing materials that are not compatible with the hermetic seal or PVB / SGP interlayers.
- 3. The warranty does not apply to glass which has not been handled, stored, installed, or used in accordance with United Plate Glass Company instructions or industry guidelines, including but not limited to, GANA and FGMA glazing manual or equivalent.
- 4. There is no warranty against glass breakage, surface damage, or scratches on glass surfaces. Purchaser is responsible for processing freight claims.
- 5. The warranty does not apply to glass that has been subjected to standing water or other liquids.
- 6. The warranty is void if the glass has been retrofitted with any type of solar control film applied to the glass surface.
- 7. The warranty is void if the glass was installed in a high moisture environment, including but not limited to, water craft, swimming pool enclosures, greenhouses, and commercial refrigeration products.
- 8. The warranty is void if the unit was installed in slope glazing or in a high vibration environment including but not limited to, motor vehicles and trailers.
- 9. The warranty does not apply to replacement glass beyond the period covering the original lite.
- 10. Warranty for products installed outside of the United States will be issued contingent upon consideration of product application and warranty requested.
- 11. The warranty does not apply to material that is not paid for in full or has been discarded or destroyed.

*United Plate Glass Company is not to be held liable for damages or expenses due to late delivery of raw materials; manufacturing delays; defective or broken products (except to the extent of express warranty); internal errors; improper handling or negligence by Purchaser; delays due to strikes, fires, or freight carriers; priorities of the government or any department thereof; natural disasters; or acts that are unavoidable and beyond the control of United Plate Glass Company.*